

CALL US NOW ON 01628 560 890 OR EMAIL REACT@CSL-DIGITAL.COM

### **CSL REACT**

# Affordable technical support for wide format printers and cutters

CSL REACT technical support is the easily affordable alternative to traditional manufacturer extended warranties. This cover is designed to keep your printers running and give you complete peace of mind. All for a price that makes real financial sense to you and your business.

CSL REACT field engineers and technical support staff will offer you a wealth of technical expertise and practical production advice. Based on comprehensive, up to date, product knowledge - the CSL REACT technical team is trained to deliver support across a broad range of wide format printers and cutters, including **Roland**, **Fujifilm**, **Mimaki** and **Mutoh**.

#### **CSL REACT**

Technical support options: (see separate page for full details)

- REACT Pay As You Go
- REACT Preventative Maintenance Service
- **❖ REACT Breakdown Cover** − Standard
- REACT Breakdown Cover Premium

### **CSL REACT**

### **Basic terms and conditions:**

To qualify for REACT Breakdown Cover a printer must be in good working order. If required, CSL Digital can carry out any remedial work necessary but this would be chargeable. Printers must also use the latest versions of original manufacturers inks or inks approved by CSL Digital.

The 5% rebate is based on the value (exc. VAT) of annual purchases inks, media and accessories from CSL Digital. The 5% rebate is applied to the cost of renewing CSL REACT Breakdown Cover in the following year. The 5% rebate is non-transferable.

Full terms and conditions are available upon request.



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## **REACT** Pay As You Go

- FREE Telephone/Online Engineer Support (for existing CSL Digital customers)
- Call out charge £175.00 + VAT
- Time onsite £35.00 + VAT per 0.5 hour\*
- 10% OFF any replacement parts required

## **REACT Preventative Maintenance Service**

- Inspection and assessment
- Preventative maintenance service to manufacturer's specifications
- Printer calibration and alignment (This could improve print quality and/or reduce ink consumption)
- 10% OFF any replacement parts required

From £260.00 + VAT

## **REACT Breakdown Cover – Standard**

- FREE Telephone/Online Engineer Support
- Comprehensive onsite engineer cover
- 15% OFF any replacement parts required
- 5% rebate on ink, media and accessory purchases\*

£650.00 + VAT per year

\*Rebate can be used to reduce the cost of REACT cover in the following year. Non- transferable.

£58.00 + VAT per month

## **REACT Breakdown Cover - Premium**

- **FREE Telephone/Online Engineer Support**
- Annual preventative maintenance service
- Comprehensive onsite engineer cover
- 20% OFF any replacement parts required
- 5% rebate on ink, media and accessory purchases\*

£950.00 + VAT per year

 $^{*}$ Rebate can be used to reduce the cost of REACT cover in the following year. Non-transferable.

£83.00 + VAT per month